

IHS FY 2002 Annual Workplan

A. Actions to Support the IHS Mission

1.0 Actions to Improve Health

- 1.1 Accomplish reporting goals for FY2002 GPRA Indicators; report to IHLC 1/03.
- 1.2 Implement as appropriate, recommendations from Hepatitis C workgroup.

2.0 Actions to Strengthen Health Care Delivery Systems

- 2.1 Establish accurate final User Count for FY01.
- 2.2 Determine essential financial reports for managers at various levels of organization and assure their availability from the financial accounting system.
- 2.3 Provide competitive compensation packages in selected job categories where staff shortages exist.
- 2.4 Decrease waiting times for appointments for patient care by target amount in demonstration project.
- 2.5 Accomplish one priority item from the work plans of each of the national clinical councils (NCSUD, NCCD, NCON).
 - 2.5.1 Evaluate effectiveness of the Executive Leadership Development Program (ELDP) in preparing potential leaders for management and leadership positions at Service Units, Area Offices, and Headquarters, and develop recommendations for improvements or alternative approaches as appropriate.
 - 2.5.2 Establish maximum time frames for issuing rosters following receipt of applications from qualified applicants and integrate into performance standards of Area Executive Officers and Area Personnel Officer.
 - 2.5.3 Develop comprehensive recommendations, including alternate funding sources, cost reduction and cost recovery practices, to address escalating pharmaceutical costs.
- 2.6 Support actions specified in the Director's Performance Contract with the DHHS Secretary.

3.0 Actions to Increase Resources

- 3.1 Increase FY03 appropriations by at least 4% over FY02 level.
- 3.2 Increase FY02 collections by at least 5% over FY01 level.
- 3.3 Establish baseline for contributions in FY01; increase FY02 contributions by at least 3% over FY01 level.

B. Actions to Move Toward the IHS Vision

1.0 Actions to Improve Health

- 1.1 Develop an IHS strategic plan to improve public health.
- 1.2 Establish a method to revise and strengthen GPRA indicators each year.

2.0 Actions to Enhance Health Care Delivery Systems

- 2.1 Assess required staff competencies for successful performance in the next 5-10 years.
- 2.2 Invest at least 3% of the cost of salaries and benefits in appropriate training to enhance current performance and to assure required competencies in the future.
- 2.3 Determine essential data needed for effective decision-making in delivery of health services.
- 2.4 Invest at least 2% of total resources in improvements to information systems, in accordance with priorities established by ISAC.
- 2.5 Support Restructuring Initiative Workgroup (RIW) in identifying changes to the design of the Indian health system that will best enable accessible and acceptable health care services for American Indians and Alaska Natives during the next five years.
- 2.6 Develop Business Plan to support recommendations of the RIW.
- 2.7 Develop recommendations for streamlined consultation process, including the potential for an on-going advisory committee.

3.0 Actions to Increase Total Resources for Health

3.1 Develop legislative strategy to support increased appropriations necessary to improve health.

3.2 Develop methodology for Public Health Wrap-around resources.

3.3 Develop plan to enable continuing increases in collections through increased enrollments in entitlement programs and private insurance; special initiatives with Center for Medicare and Medicaid Services; enhanced training, and other actions.

3.4 Develop plan to generate continuing increases in contributions, enlisting DHHS partners, other Federal agencies, and appropriate private sector partners.

C. Actions to Improve Performance by the IHLC

1.1 Evaluate performance under FY2002 AWP and implement recommendations for improvement.